

TOWNSHIP OF LAURENTIAN VALLEY FLOODING EVENT RESPONSE LEVEL OF SERVICE POLICY

Township to Provide Sand and Bags and Tiered Response Based on the Number of Sandbags Issued and Number of Properties Impacted

Approach to Sandbags and Sand Supply

The Township of Laurentian Valley will supply sand and sandbags at identified sandbag depot locations throughout the Municipality at no charge. Township Staff would ensure protection of municipal infrastructure only, and would not be responding to requests from private residents/property owners to deliver or place sandbags on private property. Township Staff would provide information on best practices to residents but would not commit Staff to complete the work. **Individuals will need to make sure to arrange their own help through friends and family rather than relying on the Township to provide manpower.**

Approach to Sandbag Disposal

Sandbag disposal would be dealt with as follows:

- (i) When 0 to 10,000 sandbags have been placed throughout the Municipality during a flood event – Residents are responsible for placing filled sandbags at the end of their driveways for collection by Township Staff;
- (ii) When 10,001 to 25,000 sandbags have been placed throughout the Municipality during a flood event– Residents are responsible for placing filled sandbags at the end of their driveways for collection by a Contractor hired by the Township;
- (iii) When 25,001 sandbags or greater have been placed throughout the Municipality during a flood event – The Township will retain the services of a Contractor and collect sandbags from the location on properties where they have been placed.

Approach to Debris Management

Debris Management which includes the clean-up of materials from flood damaged buildings and structures, as well as, outside debris that has floated in as a result of flooding including trees, wood and other products, will be dealt with as follows:

- a) Where less than 25 properties are impacted – No special assistance from the Municipality, regular waste collection rules apply for curbside pick-up and at the OVWRC;
- b) Where 26 to 50 properties impacted – Special Tipping fee vouchers would be issued to residents to use at the OVWRC to waive tipping fees on loads being hauled by residents to the OVWRC;
- c) Where 51 to 75 properties impacted - Special Tipping fee vouchers would be issued to residents to use at the OVWRC to waive tipping fees on loads being hauled by residents to the OVWRC and one-time special curbside cleanup pick-up will be arranged with Township's collection Contractor for the affected area;
- d) Where 76 or more properties impacted – Temporary Debris Management Site created at George Matheson Park (or alternate location subject to MOECP approval); Special Tipping fee vouchers would be issued to residents to use at the OVWRC to waive tipping fees on loads being hauled by residents to the OVWRC and one-time special curbside cleanup collection will be arranged with Township's collection Contractor for additional areas in the Township's west end, along the Highway 148/Pembroke Street East corridor if those areas are impacted and/or any other area where there is a significant concentration of properties impacted by flooding determined based on the specific event.

Wellness Checks and Emergency Response to Properties with Flooded Access

Once the access to a property/dwelling is flooded, an initial visit will be made to determine if the occupants need assistance to evacuate and then if they chose to stay they will be advised that emergency service access is compromised and that there is no guarantee that we will be able to get to them if something happens. The Township would not be able to do daily wellness checks due to the access limitations.

In an Emergency Event, the Township will be working with the Red Cross and details would be provided should that occur on how to register with the Red Cross and specific procedures. The Township is working towards a single point of registration, which we anticipate would be the Red Cross and we would be asking everyone impacted by an emergency flood event to register and also to advise when they do evacuate and/or return to their property after initially evacuating that they also notify the Township which is anticipated will be through the Red Cross.