



## 5 Year Review - Housing and Homelessness Plan Community Survey

In 2013 the County of Renfrew created a 10-year plan to address issues of housing and homelessness. The 10-year plan documented who lives in the service area as well as the housing and homelessness challenges they face. It also looked at solutions to address these challenges, identifying what actions made the most sense given the priority needs, and set out 4 goals, 12 key objectives and 33 tasks to tackle housing and homelessness issues. Each year the County provides a formal status update on actions undertaken in support of the plan. The 10 year plan can be viewed on-line at:

<https://www.countyofrenfrew.on.ca/documents/RCHC/10YrHousing-Homeless.pdf>

Renfrew County is undertaking a review of the original 10 year plan at its halfway point to determine how effectively the plan is responding to the housing and homelessness needs of the community. As part of this review process, the County is seeking feedback from housing stakeholders and the broader community. The purpose of the attached survey is to gather information that will help evaluate the direction of the plan and improve outcomes for people experiencing challenges related to homelessness and affordable housing. We appreciate you taking the time to complete this brief survey because the information you provide will help ensure the plan is meeting its objectives.

All information gathered will be considered confidential, will only be used to inform the plan review process and will not be shared with any other person, group or organization.

***Thank you for taking the time to provide your input!***

*Once completed, please e-mail a copy of your survey to:*

[hhp@countyofrenfrew.on.ca](mailto:hhp@countyofrenfrew.on.ca)

*You can also mail or drop off your survey to one of the following  
Renfrew County Housing Corporation locations:*

***Pembroke Office***  
169 Lake St  
Pembroke, ON K8A 4LB

***Renfrew Office***  
450 O'Brien Rd. Suite 205  
Renfrew, ON K7V 3Z2

***Arnprior Office***  
80 McGonigal St W. Suite 101  
Arnprior, ON K7S 1M3

1. Are you a resident of Renfrew County?
  - Yes
  - No
  
2. Have you read or heard about the County's Ten Year Housing and Homelessness Plan?
  - Yes
  - No
  
3. Have you or someone you personally know had to access help in order to keep your housing over the last year?
  - No, I did not access any housing services
  - I didn't know that there were services to help me keep my housing
  - Yes, I did need to access the following services to keep my housing: *(Please select all that apply)*
    - CHPI (Community Homelessness Preventive Initiative) for rent or utility arrears
    - Help to talk to my landlord
    - Legal clinic
    - Help with budgeting
    - Case manager (to help with mental health issues, substance abuse issues, other illness or issues)
    - Rent Supplement assistance
    - Housing Allowance assistance
    - Renovation assistance program (Emerg. minor home repair, Ontario Renovates, etc.)
    - Other *(Please specify)* \_\_\_\_\_
  
4. If you or someone you personally know had to access help to keep your housing over the last year, which service did you find most helpful? *(Please specify below)*
  
  
  
  
  
  
  
  
  
  
5. What are the most critical homelessness and housing issues in Renfrew County *(Please select all that apply)*:
  - Lack of services to address homeless individuals
  - Lack of emergency, transitional or supportive housing
  - Lack of services/supports to keep people housed (e.g., mental health, addictions, etc.)
  - Lack of financial supports to help people maintain their housing
  - Lack of services to find suitable housing
  - Lack of reasonably priced housing
  - Other *(Please specify)* \_\_\_\_\_

The following statements relate to the goals Renfrew County set out in their original Ten Year Housing and Homelessness Plan. Please rate each statement by checking which box best reflects your opinion.

6. Housing persons who do not have a home has improved over the last five years.

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	I Do Not Know

7. Renfrew County has improved their ability to prevent homelessness over the past five years.

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	I Do Not Know

8. The County has been able to maintain housing stability through programs like Ontario Renovates and the Community Homelessness Prevention Initiative (CHPI) over the last five years.

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	I Do Not Know

9. Over the past five years Renfrew County has improved the supply and choice of affordable housing.

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	I Do Not Know

10. Renfrew County has been able to improve coordination and capacity within the housing system over the last five years.

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	I Do Not Know

**The following questions are seeking your opinions about the future and how the Ten Year Housing and Homelessness Plan could more effectively address local needs.**

11. This review will recommend actions that will provide the best possible outcomes for people with housing needs. What top three priorities should Renfrew County and the community consider to achieve the best outcomes? *(Please select your top three priorities)*

- Create more affordable rental housing
- Create more affordable home ownership
- Increase housing support for people who have experienced domestic violence/human trafficking
- Expand the supply of permanent supportive housing (special needs)
- Provide more accessibility in housing for people with disabilities
- Increase housing and supports for indigenous people
- Increase housing options for seniors
- Increase support to help individuals find housing
- Expand rent supplements to help people to access affordable rental housing
- Increase supports for those with specific needs to help them remain housed (e.g. mental health, addiction or health issues)
- Simplify the process of applying for housing programs
- Expand financial supports for people at risk of losing their rental housing
- Expand the supply of transitional housing
- Other (Please specify) \_\_\_\_\_

12. If Renfrew County were to create new affordable housing, what type of housing should be created?

- Seniors
- Families
- Single, non-seniors
- Mixed use (could house any of the above)

13. What other ideas do you have to improve the outcomes for people facing homelessness or housing challenges in Renfrew County?

***Thank you for taking the time to provide your input!***

Once completed, please e-mail a copy of your survey to: [hhp@countyofrenfrew.on.ca](mailto:hhp@countyofrenfrew.on.ca)

or mail/drop-off your survey to one of the RCHC offices listed on the cover of the survey.